

COOPER HEWITT

HOW WELL DO YOU GIVE AND RECEIVE FEEDBACK?



- 1. Focus on the journey, not just the end result**
- 2. Discuss actions and behaviours rather than the attitude**
- 3. Discuss what they have done rather than not done**
- 4. Discuss effort and process**
- 5. At the right time (ask if they are ready)**
- 6. Make eye contact**
- 7. Paraphrase**

Most of all, encourage the person to keep making contributions and trying.

Examples:

I can really see the process you have used to show...

I can recognize artistic elements and ...

You have shown that you know how to use

I can see

This must have taken so much effort to produce, can you explain the process you used please?

Is it ok if we discuss your work now? I have some ideas that you might like to hear.

Can you explain how you were inspired for this piece?

I now understand the journey in your work and I feel ...

